

8 June 2018

Dear Parent/Carer,

In follow up to my letter to all parents on Monday to clarify the situation on food at lunchtime, I am writing to apologise for the confusion amongst our new catering staff. I understand that this may have led to embarrassment for some pupils eligible for Free School Meals, and I want to apologise for this.

The intention was to encourage all pupils to take up their entitlement to the most nutritious meal possible and to benefit from the new hot food choices. Confusion arose amongst our catering colleagues from Nourish about this.

Our internal data was showing that a significant number of children were not eating school lunch, and we are particularly keen to ensure that they are benefiting from the new hot menu, which has been designed to be of the highest nutritional value, and includes four different choices, all now entirely prepared from fresh ingredients here, at the Academy, each day.

Duncan La Roche, Director from Nourish has also expressed deep regret for what happened, and he has asked me to pass on this message to you:

“We pride ourselves on our track record of working with 120 schools in the region, and are deeply sorry for any embarrassment caused at the start of the week. We fully appreciate that whether a pupil is on free school meals or not needs to be handled with great sensitivity and we are putting in place further staff training to ensure that this does not happen again.

“We can also share the good news that all food is now made from scratch and with fresh ingredients here every day. There are now four hot options every day, and average service time is 8 minutes. We are working to get it down to 5”.

We will look again at the lunch arrangements at the end of the school year, once more of your children have had the opportunity to sample the full range on offer. We will also continue to provide you with opportunities to sample the catering offer at parents evenings this term, and will consider your feedback and the views of the children throughout the remainder of this term.

If there are any changes for the start of the new year, we will make sure that you are made aware in good time.

Should you have any further concerns around this, or any other aspect of the school I would like to remind you that we run weekly coffee mornings twice a week, please contact reception for more information and to book one of these.

The Turner Schools team and I are committed to ensuring that we nourish not only minds, but bodies too.

Yours sincerely,



Mr Carroll
Head of School